

8TradeX Inc. owns and operates the "8tradeX" brand.

The website (8tradex.com) is operated by 8TradeX Inc., with Company number 219380/355 authorized and regulated international entity. The company service address is 7th Floor, 32 Gateway East, White City, London, W12 7TU.



## **Privacy Policy for 8TradeX Inc.**

### *1. Introduction*

8TradeX Inc. ("we," "us," "our") is committed to protecting and respecting your privacy. This Privacy Policy outlines how we collect, use, store, and protect your personal data when you use our services, including signing up, making deposits, withdrawals, and engaging in trading activities on our platform.

By accessing and using our website and services, you agree to the terms and practices described in this Privacy Policy. If you do not agree to this policy, you should refrain from using our services.



## *2. Information We Collect*

We collect a variety of information to facilitate our services and comply with regulatory requirements:

**Personal Identification Information:** When you register an account with 8TradeX Inc., we collect personal information such as your full name, email address, phone number, date of birth, and residential address.

**Financial Information:** To process transactions, including deposits and withdrawals, we may collect payment method details such as bank account information, credit card numbers, or other financial data necessary to process your transactions.

**Identity Verification Data:** To comply with Know Your Customer (KYC) and Anti-Money Laundering (AML) regulations, we may collect documents such as proof of identity (passport, national ID), proof of address (utility bills, bank statements), and other relevant data to verify your identity.

**Usage Information:** We collect information about your interactions with our website and services, including your IP address, browser type, device type, pages visited, and time spent on our platform. This helps us improve our services and user experience.

**Cookies:** Our website uses cookies to enhance your experience. Cookies are small text files stored on your device that help us remember your preferences, analyze site usage, and personalize content. You can control cookies through your browser settings.



### 3. How We Use Your Information

We use the information we collect for the following purposes:

**To Provide Our Services:** We use your personal and financial information to facilitate the creation of your account, processing of trades, deposits, withdrawals, and any other activities related to your use of our platform.

**Identity Verification:** We may use your documents and other personally identifiable information to comply with KYC and AML requirements, ensuring that we operate within the legal framework and provide a secure trading environment.

**Customer Support:** We use your contact details to respond to your inquiries, provide customer support, and address any issues or concerns that arise regarding your account or trades.

**Security:** We use your information to maintain the security of our platform, prevent fraud, and protect your account from unauthorized access.

**Marketing Communications:** With your consent, we may send you promotional materials, newsletters, or other marketing communications related to our services. You can opt-out of these communications at any time by following the unsubscribe link in the emails or contacting us directly.

**Improvement of Services:** We analyze your usage data to improve the functionality, user experience, and security of our platform.



#### *4. Sharing of Your Information*

We do not sell, rent, or trade your personal information to third parties. However, we may share your information in the following cases:

**Service Providers:** We may share your information with third-party service providers who help us operate our platform, process payments, and provide technical support. These providers are obligated to maintain the confidentiality of your data and can only use it for the purposes we specify.

**Regulatory Compliance:** We may disclose your information to regulatory authorities, law enforcement, or other third parties if required by law or to comply with legal processes (e.g., in response to a court order, subpoena, or regulatory inquiry).

**Business Transfers:** In the event of a merger, acquisition, or sale of assets, your personal information may be transferred as part of that transaction. We will notify you before your personal data becomes subject to a different privacy policy.

**Partners and Affiliates:** We may share your information with partners and affiliates who provide additional services, such as promotional offers or tools related to trading, subject to your consent.



## *5. Data Security*

We take the security of your personal information seriously and implement a variety of technical, administrative, and physical measures to protect your data. These measures include encryption, firewalls, secure server protocols, and multi-factor authentication.

However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

## *6. Retention of Your Information*

We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. This includes maintaining records for financial transactions, legal compliance, and customer support purposes. After the retention period expires, we will securely delete or anonymize your personal data.



## 7. Your Rights

You have certain rights regarding your personal information:

**Access:** You have the right to request access to the personal data we hold about you.

**Correction:** You may request that we update or correct any inaccurate or incomplete information.

**Deletion:** You may request the deletion of your personal information, subject to certain exceptions (e.g., for legal or regulatory reasons).

**Opt-Out:** You can opt-out of receiving marketing communications from us at any time.

**Data Portability:** You may request a copy of your personal data in a structured, commonly used, and machine-readable format.

To exercise any of these rights, please contact us using the details provided below.



## *8. International Transfers of Data*

As part of our services, your personal information may be transferred, stored, and processed in countries outside of your country of residence, including countries that may have different data protection laws. By using our services, you consent to these transfers.

## *9. Changes to This Privacy Policy*

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page, and the effective date will be updated accordingly. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your data.

## *10. Contact Us*

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

Email: [support@8tradex.com](mailto:support@8tradex.com)

Phone: +44208771328

Mailing Address:

8TradeX Inc.  
7th Floor, 32 Gateway East  
White City, London  
W12 7TU  
United Kingdom